

Guide to aid consistent prioritisation of risks**Impact on service / reputation / financial**

		Service delivery	Finance	Reputation
5	Catastrophic	<ul style="list-style-type: none"> •Loss of service delivery for > '7' days •Key deadlines missed or priorities unmet •Formal regulatory intervention •Loss of major stakeholder/partner 	<ul style="list-style-type: none"> •Very significant financial loss (> £1m) •Very serious risk of successful legal challenge with substantial implications •Loss of Life 	<ul style="list-style-type: none"> •Requires resignation of CE and /or Leader •Extensive/sustained negative coverage in national media •Significant environmental damage Town wide loss of public confidence
4	Major	<ul style="list-style-type: none"> •Major disruption to service delivery for > 48 hrs but ,< 7 days •Need to renegotiate Business Plan priorities •Formal regulatory investigation 	<ul style="list-style-type: none"> •Major financial loss (>£500k) •High risk of successful legal challenge with serious implications •Extensive/multiple injuries 	<ul style="list-style-type: none"> •Requires resignation of HoS/Director •Coverage in national press and/or low national TV coverage •Major damage to local environment Longer-term damage to reputation
3	Moderate	<ul style="list-style-type: none"> •Noticeable disruption to service delivery (up to 48 hrs) •Reprioritisation of service required •Loss of partners •Minor legal concerns raised Requires significant disciplinary action 	<ul style="list-style-type: none"> •High financial loss (>£75k and <£500k) •Violence or threat of serious injury •Informal regulatory/enquiry possible 	<ul style="list-style-type: none"> •Coverage in local /national press •Moderate environmental damage •Large number of customer complaints Short-term damage to reputation
2	Minor	<ul style="list-style-type: none"> •Some disruption to internal business only Possible disciplinary action against staff concerned. 	<ul style="list-style-type: none"> •Medium financial loss(>£1k and <£75k) •Minor injury 	<ul style="list-style-type: none"> •Minimal local media coverage •Minor environmental damage Increase in customer complaints
1	Insignificant	<ul style="list-style-type: none"> •Insignificant disruption to service delivery •No legal implications No disciplinary action against staff concerned 	<ul style="list-style-type: none"> •Low Financial loss (< 1k) •No injuries 	<ul style="list-style-type: none"> •No media coverage •No or insignificant environmental damage •Unlikely to damage reputation

Likelihood		Indicators
5	Almost certain	> 85%
		Is expected to occur in most circumstances
		Likely to occur this year or at frequent intervals
4	Likely	60% - 85%
		Will probably occur at some time or in most circumstances
		Likely to occur at least once in the next 3 years
3	Possible	30% - 60%
		Fairly likely to occur at some time, or in some circumstances
		Likely to occur at least once in the next 5 years
2	Unlikely	15% - 30%
		Is unlikely to, but could occur at some time
1	Rare	5% - 15%
		May occur only in exceptional circumstances
		Extremely unlikely to occur in the next 10 years